## **23/10/19**

1. Chatting feature in Trippie
2. Standardising flow charts
   1. Create Trippie
   2. Livestock Pricing
   3. Incident Reporting
3. FAQs and Terms and Conditions – submitted by Saturday afternoon

**Incident Report & Claims**

Incident – anything that is urgent e.g. car problems when delivering a Trippie.

Relational database for incidents and how to link it

The data that is needed

**Ratings**

Ratings provided within one week, two notifications. One right after the trippie is completed, and one when it expires (in one week).

If no rating provided, automatic 5 stars

If less than 5 stars, give a reason that are defined in categories.

RNG between 4 and 5 before 50 trips.

**Testing - Sanket**

Creating a trippie